

SESSION NAME: Do Your Homework: Strategies for Effective Due Diligence

**SESSION PIN** 

3640

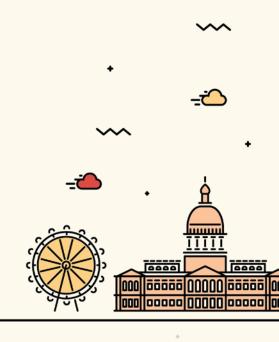
PRESENTERS
KNOW YOU'RE
HERE, AND EARN
POINTS!

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## DO YOUR HOMEWORK:

## STRATEGIES FOR EFFECTIVE DUE DILIGENCE

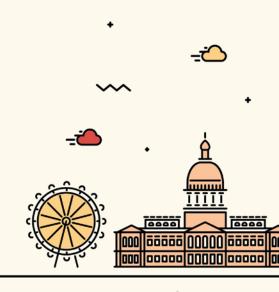


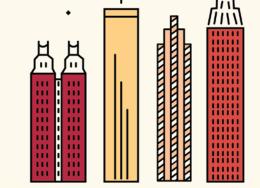
Jennifer Robison, Buckeye Community Hope Foundation Gregg Stevens, State Charter Schools Commission of Georgia Elisa Westapher, NACSA Wendy Swanson-Choi, Novation Education Opportunities

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## DUE DILIGENCE

## IT STARTS WITH THE APPLICATION





## DUE DILIGENCE - STARTING WITH THE APPLICATION

- Protect the needs of the students
- Mitigate risk of future struggle or closure
- Protect public interest

But to do effective due diligence, you need to ask the right questions in your application.







#### LET YOUR APPLICATION HELP YOU!

#### Proposal Summary – Required Elements

- Proposed Partnerships
- Replications in Ohio and other States
- Operation of additional schools (new or transfers)
- Withdrawn, Rejected, and Concurrent Proposals with other authorizers
- Name, location, authorizer and status of existing schools





### LET YOUR APPLICATION HELP YOU!

#### **Evidence of Community Outreach and Input**

- Community had meaningful opportunities for input
- Thoughtful process for considering community input

#### Community Need and Impact

 Located in a district where more than five percent of students enrolled in community schools

#### Partner Organizations

- Letter of intent of commitment
- Name of contact





### MANAGEMENT COMPANIES - GET ALL THE DETAILS!

- Management Company: # of existing schools, location, and name of authorizer
- Governing Authority bios, selection, position on board, board design, and roles
- Management structure and relationships role of these relationships in the school
- Selection of management company
- Division of responsibilities and decision-making
- Draft management agreement
- Affiliated entities?



### MANAGEMENT COMPANIES - GET ALL THE DETAILS!

#### **Business Plan Requirements**

- Board and key employees
- Client list for the preceding three years
- Annual Reports
- Primary competitors
- 5 Year expansion plan
- Analysis of academic performance
- Comparable state assessments
- Plan used to mitigate previous poor academic results
- 3 years of most recent audited financial reports
- Long-term debt and terms; other financial relationships



### OTHER KEY ISSUES

#### School leader

Process and criteria – provide resume

#### **Facility**

 Certification from architect that confirms facility will be able to meet educational environment needs for students

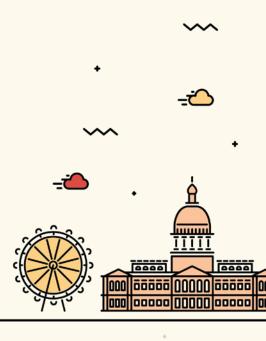
#### Fiscal Viability

 Pre-operational budget – letters of commitment for any funding sources from private contributions, grants, or money fronted from the operator with payback terms, if applicable.



## INDEPENDENT DUE DILIGENCE

### TIME TO START DIGGING



## INDEPENDENT DUE DILIGENCE: WHAT'S EVEN THE POINT?

Think outside of the application!

Utilize a variety of sources to get a complete picture.

Look for academic, financial, and operational histories.

Identify trends and systematic issues that will enable you to proactively mitigate risk in your authorization process.

- Start searching with a focus – know what you're looking to get from each particular source.
- Understand how you'll use the information once you obtain it.
- Identify the limitations of what you obtain.
- Be persistent but also deliberative.
- Use the information you find to verify the application.

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# INDEPENDENT DUE DILIGENCE: START OFF SLOW

#### Start with a general Internet search

- Look for media reports, company history, other schools/partners
- Identify key Individuals and affiliated entities

#### Utilize other regulators

- Go to SEAs/school districts for performance data
- Identify possible non-educational regulators
- Talk to other authorizers

- Be sure to broaden your search to include preliminary findings.
- When reviewing existing school performance, do not stop at academic history – keep searching for financial reports, program compliance reports, and other monitoring reports.
- Secretary of State
   websites are often a
   good source of corporate
   data. State auditors may
   have additional financial
   reports.



## INDEPENDENT DUE DILIGENCE: TAKE A DEEPER DIVE

#### Follow the money:

- Examine the 990s of CMOs and schools
- Look over SEC filings of publically traded companies
- Obtain school audits as well as Single Audits

#### Go public:

- Search court/bankruptcy records
- Examine property records of identified facilities

- 990s are available through online vendors.
- Single Audits summaries are in a clearinghouse: <a href="https://harvester.census.gov/facweb/">https://harvester.census.gov/facweb/</a>
- Search federal and state courts

This was an actual "facility" a petitioner intended to utilize:





# INDEPENDENT DUE DILIGENCE: BRING IT HOME

Review NACSA's Operator Tracker

**Consider Commercial Services** 

Compare your findings to the application

Use your findings in your capacity interview and preopening preparation

#### General Tips:

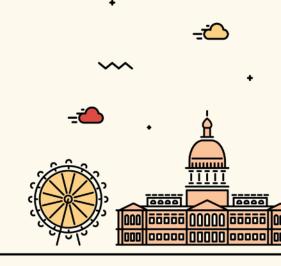
- Don't get personal.
   While you should research key individuals, always assess the impact with regard to the company/school.
- Provide an opportunity to get the other side of the story.
- If your research indicates the school/company has been issued municipal bonds, search for the bond documents.
- Refrain from obtaining or using personal credit reports.



# DUE DILIGENCE &

### THE CAPACITY INTERVIEW

## BRINGING IT ALL TOGETHER





### CAPACITY INTERVIEW LOGISTICS

#### **Attendees**

- Required attendees
- Max number
- CMO/EMO representative(s)

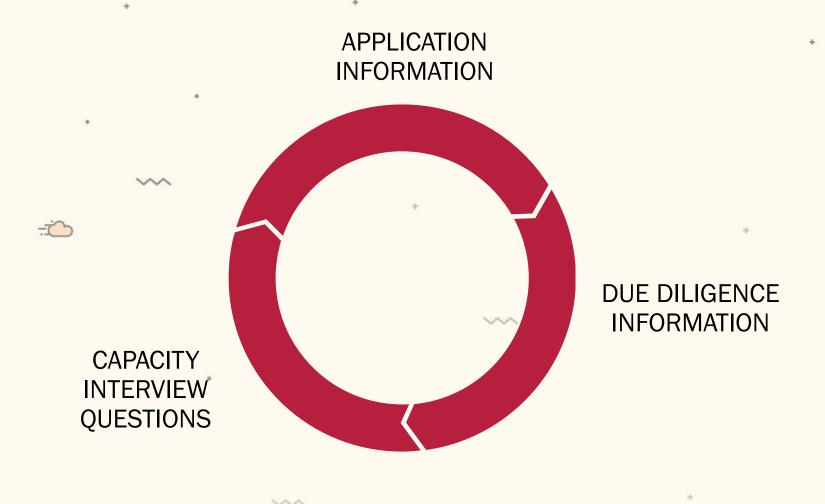
#### **Structuring Time**

- Total time
- Breakdown of time
  - All present entire time
  - Time without CMO/EMO representative(s)





## BRINGING IT ALL TOGETHER



#### **BOARD FOCUS**

Selection of company

Knowledge of company/school model

Understanding of the relationship

- Division of responsibilities
- Decision-making
- Evaluation of company
- Fee Structure/start-up costs
- Termination rights/impact of termination

Potential conflicts of interest

Facility (if applicable)

When both board and company representatives are together – observe their interactions.

- Who's in charge in the room?
- One person that answers most questions?
- Does board defer to company representatives?

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#### COMPANY FOCUS

#### Performance of existing schools

- How address struggling schools?
- How do they define academic success?

Capacity of company to deliver

**Decision-making** 

Internal governance

Potential conflicts of interest; affiliated entities

Current and planned growth

Fee Structure

Termination rights/impact of termination

Facility (if applicable)

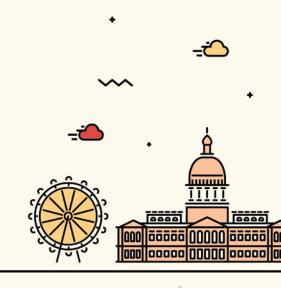
Capacity interviews also present a good opportunity to explore alignment issues .

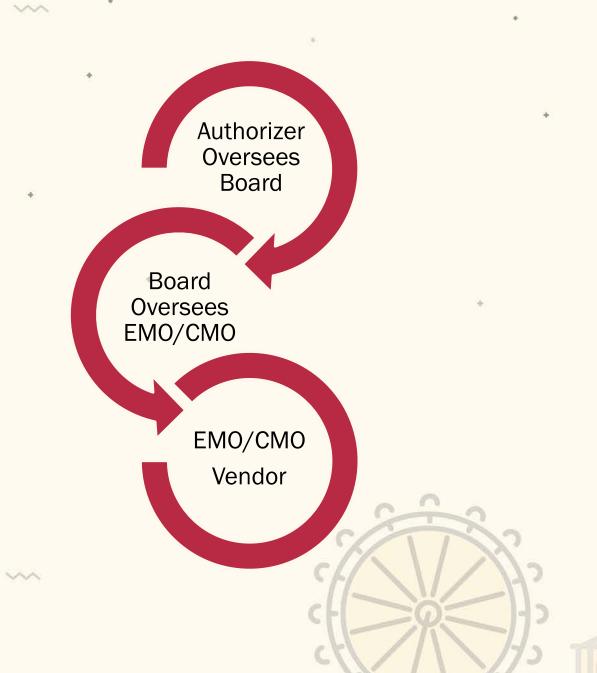
- Does the narrative match what's in the management agreement?
- Does the budget align with the narrative?
- Does the budget align with the numbers presented in the management agreement?
- Do answers align with what's in the application?

## APPROVED - NOW WHAT?



## AUTHORIZER-CHARTER CONTRACT





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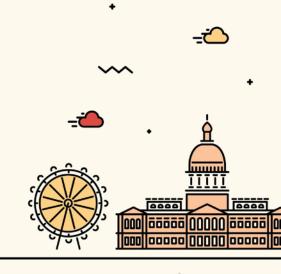
## Define Required EMO/CMO Contract Terms (examples)

- Primacy of the Authorizer Contract
- EMO/CMO Prohibited from Selecting, Compensating, Serving on Charter Board
- School Attorney, Accountant, and Audit Firm Hired by Charter Board
- Funds be Deposited to Account Controlled by Charter Board
- Instructional Materials, Furnishings, Equipment Purchased with Public Funds are School Property
- Authorizer Review and Comment of all Material Amendments to EMO/CMO Contract Before Board Approval

## APPROVED - NOW WHAT?



### MANAGEMENT AGREEMENTS



## Review and Comment/Ask Questions- Who and How

- selects board members?
- hires and evaluates the school leader?
- replaces the leader if necessary?
- develops the annual budget?
- prepares the financials for the board?
- has primary access to secure systems?
- negotiates facility lease terms?

- develops policies?
- oversees compliance with the contract?
- selects instructional materials?
- administers background checks?
- verifies no conflicts of interest?
- evaluates the EMO/CMO performance?



## Review and Comment/Ask Questions- What?

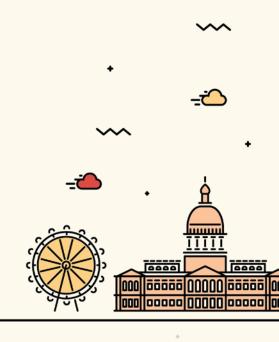
- anticipated revenue to EMO/CMO?
- incurred and anticipated expenses?
- itemized accounting of all amounts paid?
- contract and lease payments?
- management, administrative, licensing fees?
- management agreement duration, renewal, termination?
- ownership of instructional materials and physical property?

- loan repayments and terms?
- investments by EMO/CMO?
- audit requirements?
- internal controls?



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